

TOOLBOX TALK

Safety & Quality – A decision.....

Safety and quality aren't just rules, they are a decision. Its not just a "safety or quality guy" thing, or a process, **IT'S PEOPLE**. Caring about safety and quality shows up on the site, in the truck, in the shop, in the product, during planning and training, in meetings, and at home. It's how we talk to each other; What we let slide - The effort we put forth - What we expect from our crewmates and ourselves.

Safety and quality aren't built during the big talks or after something goes wrong. It's built in the small stuff, every single day.

The shortcut you don't take, the question you actually ask, the second you slow down instead of rushing, the moment you step in instead of walking past.

We have policies, procedures, and regulations; but let's be real. Even though required, paper doesn't keep people safe and make sure things are done right. **People do**.

People will follow what they see; What gets accepted? What gets ignored? What gets called out?

Incidents don't just come from hazards that are being allowed, they come from patterns. Follow bad patterns long enough and that becomes the culture. A culture we don't want.

- "We've always done it this way"
- Not respecting your fellow teammates
- Rushing, skipping steps
- Not paying attention
- Staying quiet when something feels off or when someone is wrong or doing something wrong
- Just slapping steel in

Real Safety & Quality looks like this:

- Steadfast with safety & quality, even if it slows down the moment or the day.
- Clear expectations, no guessing games
- Calling things out, no matter who or what it is.
- Crews care because they want to, not because they are told.

Actually caring about your decisions; your work, is when your efforts start becoming a commitment. Safety and quality are not built by the rules alone.....They are built by the choices you make when no one's looking. Be the person everyone knows you can be!